

From: Sea-Tac Customer Service <mailbox.a6e5dc@portseattle.org>
Sent: Monday, March 11, 2019 9:53 AM
To: millcanyonroad@outlook.com
Subject: Customer Service - SeaTac Airport - Case # 2019-03-138425



Dear Bob Perovich,

We do not have a medical station or a first aid office at the airport. If a customer should have a medical issue or become ill, our fire rescue department will respond by calling 911 or asking any airport employee. Most response times by our fire rescue department are within 2 to 3 minutes to any given point in the terminal.

Kind Regards!

Chris
Customer Experience Analyst
Seattle-Tacoma International Airport
www.portseattle.org/sea-tac

Your Case # **2019-03-138425:**

From: *Bob Perovich*
Email: *millcanyonroad@outlook.com*
Date: *3/10/2019*

Is there a medical station or first aid office at SeaTac airport, in case travelers may become ill before departing?

If not, what is the traveler supposed to do? It may be critical to act soon.

This information will be published on my web site, for smartphone travelers.
<https://www.millcanyonroad.com/seatac-airport>

Thank you

